

# HOLSTON CONFERENCE CRM 2020 SUMMER CAMP REFUND POLICY

**\$50.00 of the camp fee is non-refundable.**

To receive a REFUND of your camp fees (less the \$50.00 non-refundable fee), CANCELLATIONS must be completed by 5:00 p.m. (Eastern) on the Friday that is at least one week prior to the Opening Day of your camp session. Cancellations can be made through your online account or by calling the Camp Registration Office at (423) 929-9037.

The \$50.00 non-refundable fee is Transferable to a different session. Please call the Camp Registration Office at (423) 929-9037 when you wish to cancel a registration and register into a different session. This is the only way to insure the transfer of the \$50 non-refundable fee.

No refunds will be made to campers who fail to show up on opening day.

Should a particular session not receive an adequate number of registrations, the possibility does exist that the session may have to be cancelled. If this should occur, every effort will be made to notify the camper as soon as possible and placement into another session will be attempted. A full refund will be made if placement into another session is not possible.

All appeals regarding the handling of our Refund Policy must be made in writing to: CRM Registrar, 262 Bart Green Drive, Gray, TN 37615.